ITD - Support Guides
Modern Cloud Management
Migrating new/existing devices registered in Autopilot

New Devices

- For brand new devices out of the box from the vendor the IT Admin can go ahead and enrol the device using the built-in process in the Windows Operating System for OOBE (out of box experience).

NOTE: There is no need to F12 these devices!

- Unbox the device, connect it to power and turn it on.

- Refer to the information outlining the next steps on the next page.

Existing Devices

- For devices that have previously been F12'd and managed using UDM, they **MUST** be F12'd using the option **Windows - Schools Intune Build v1.1**.

- For help with F12'ing a device, refer to the F12 Rebuild Guide or log a ticket with EdConnect.

- This will deploy the Windows 11 OS for all capable devices and Windows 10 for non-compatible devices.

- After the image process has completed the experience will be the same as a new device as above.

- Refer to the information outlining the next steps on the next page.

F12

F12
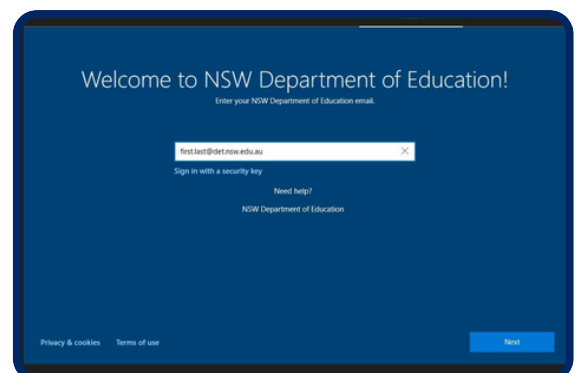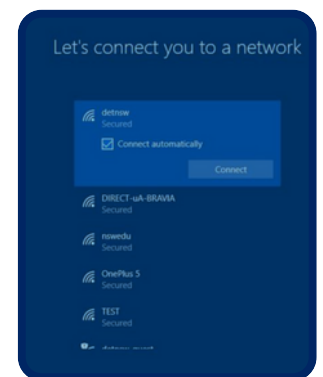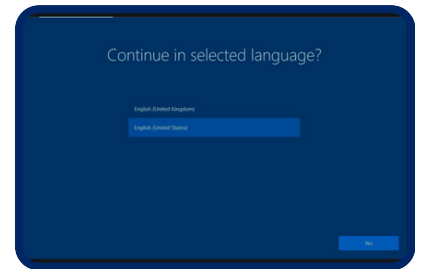
CLICK HERE

ITD - Support Guides
Modern Cloud Management
Migrating new/existing devices registered in Autopilot

Enrolling a Device into Intune

- The device will start to go through the initial setup processes with a spinning wheel.

- Select **English (United States)** and click Yes. This screen will only appear on some Windows 10/11 versions.

- Choose **Australia** as the region then click Yes.

- Choose **US** for the keyboard layout then click Yes. Skip adding a second keyboard layout.

- For network, if at home then select your home Wi-Fi SSID.
- If on-premises at a DoE School then connect to one of the following SSIDs:
    - **detnsw-a**
    - **detnsw**
    - **nswedu**
    - **doe-onboarding**
- This process requires successful internet connectivity.

- Enter your **email address** then click Next with the format being first.last@det.nsw.edu.au

- Login with your DoE account, enter username and password, click Log in with the format being "first.last"

ITD - Support Guides
Modern Cloud Management
Migrating new/existing devices registered in Autopilot

Enrolling a Device into Intune

- Login with your DoE account, enter username and password, click Log in with the format being "first.last"

- Your device will show a number of set screens and go through a reboot.

- The device will go through the DoE customisation steps. The first being "device preparation".

- The second step "Device setup" will take between 10-20mins as this is when certain applications are downloaded and installed.

- The third step "Account setup" should be fairly quick.
  - If you get an error, please click "**continue anyway**".
  - **Do not** click "Reset Device" as this will cause the device to re-install Windows.

- You will be presented with the standard Windows 10/11 login screen. Please use your email address as your username e.g. First.last@det.nsw.edu.au