

# ITD - Support Guides

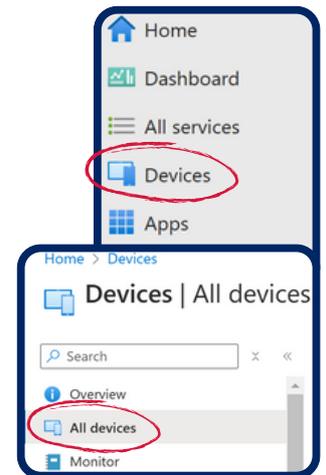
## Modern Cloud Management

### Modifying the Primary User

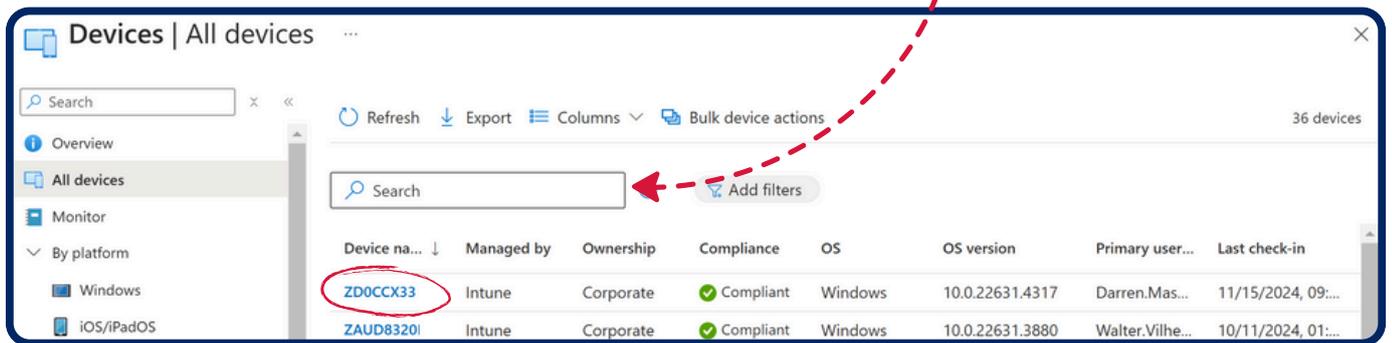
The user account that is used to enroll a device into Intune automatically becomes the Primary User.

This allows the Primary User to install apps from the Company Portal but it is also a very useful tracking property that you can use to see who the device is currently with.

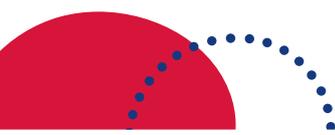
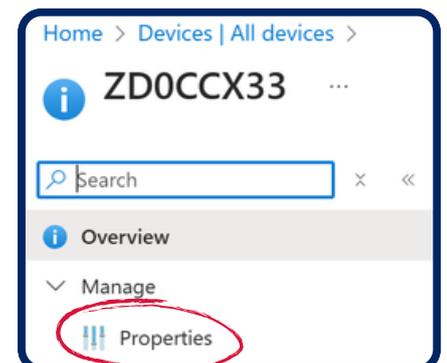
- Log into the **Intune** console and click the Devices button on the left hand side of the screen.
- Click All devices to show the complete list of devices in your school.

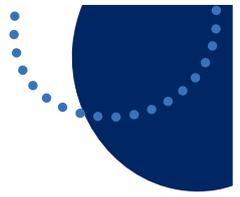


- In the All Devices menu either scroll through the list of devices, or, if you know the Device Name, use the search box to search for and find the particular device.
- Click the device name.



- Under the Manage heading, click the menu item, Properties.





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- In the middle of the screen click the blue button, Change Primary User.

Save X Discard

Device name ⓘ  
ZD0CCX33 Rename

Management name  
Darren.Mason10\_Windows\_11/14/2024\_1:48 AM

Device category  
Unassigned

Device ownership  
Corporate

Primary user ⓘ  
Darren Mason

**Change primary user** Remove primary user

Scope tags ⓘ  
1 scope tag selected Open

- In the search box type in the name of the user who you want to make the Primary User.
- Tick the check box next to the correct username and then click Select.

Select primary user

Try changing or adding filters if you don't see what you're looking for.

Search  
teacher.9068  
1 result found

All Users

Name	Type	Details
<input checked="" type="checkbox"/> Teacher 9068	User	Teacher.9068@det.nsw.edu.au

Selected (1)  
Reset

Teacher 9068  
Teacher.9068@det.nsw.edu.au

**Select**

- Click save to save the changes.

**Save** X Discard

Device name ⓘ  
ZD0CCX33

