

ITD - Support Guides

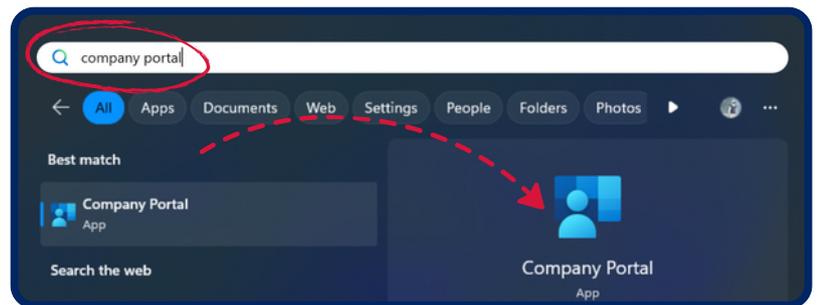
Modern Cloud Management

Syncing your device using Company Portal

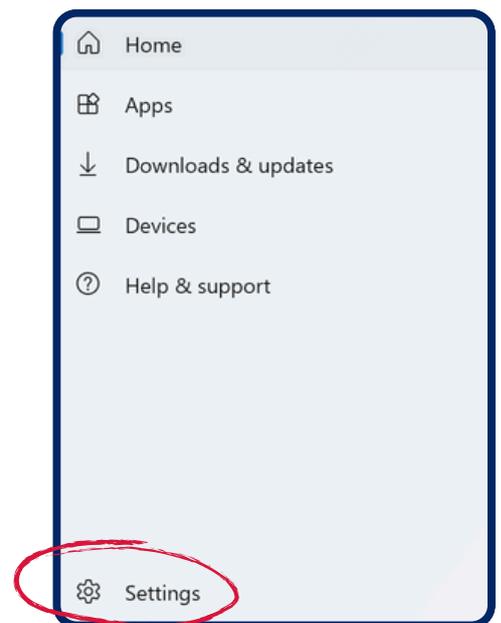
At times, you may need to trigger a manual device check in with Intune to identify settings and updates from CDM or apps to install.

To force a sync with Intune:

- Log on to the device and click the Start button.
- Type in Company Portal and select the Company Portal app.



- In the bottom left hand corner of the window, click the Settings cog.



- Under the heading Settings, click the blue button, Sync.
- The sync will take a few moments to complete.
- Once the sync is complete a date and time will appear stating if it was successful and the device receives any pending actions or policies that are assigned to it.

